Climbing Wall Instructor
Fitness, Wellness, and Recreation Department
Eccles HWAC, 10-33341

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SUMMARY JOB DESCRIPTION (SUMMARY STATEMENT OF THE JOB)

Climbing Wall Instructors are responsible for ensuring safety through adherence to Westminster College Climbing Wall Policies and Procedures. Instructors will be required to gain competency in operating CSI software (training provided) to validate members (e.g., all participants must sign an Assumption of Risk form and pass the belay certification test prior to climbing), and manage equipment check-out. Climbing Wall Instructors will also instruct basic skills and safety tactics required for belaying, knot tying, and beginning climbing techniques.

1) Essential Job Duties and Responsibilities

- Membership Management (check in, forms, equipment checkout, etc.)
- Required to Belay newcomers to the wall
- Class/program registration
- Complete administrative projects as assigned
- Working relationships
  - There are generally two (2) Climbing Wall Instructors working simultaneously.
  - Climbing Wall Instructors are part of the FWRD Team which includes multiple student employee positions

2) Qualifications Required/Preferred

- Experience working in a climbing facility or with outdoor climbing
- Great customer service
- Completion of FWRD belay and climbing certification
- Responsible
- Excellent communication skills both verbal and nonverbal
- Ability to learn and be competent in CSI, the membership management software
- Understanding of programs offered through the Fitness, Wellness, and Recreation Department
- CPR/AED/First Aid certification is required within 30 days of hire